

January 20, 2017

Mayor Glenn Sea WORTHINGTON HILLS 4017 Northumberland Dr. Louisville, Kentucky 40245

Re: Charter Communications – Pricing Adjustments

Dear Mayor Sea:

Containing costs and efficiently managing our operations are critical to providing customers with the best value possible. Like every business, Charter Communications faces rising costs that require occasional price adjustments. As a result, customers will be notified of the following price adjustments through a billing statement message and legal notice on or after January 21, 2017.

Effective on or after February 21, 2017 Digital Adaptors – increasing to \$4.00

We remain committed to providing an excellent experience for our customers, in your community and in each of the communities we serve. If you have any questions about this change, please feel free to contact me at (502) 867-2207 or via email at jason.keller@charter.com.

Sincerely,

Jason Keller

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